REPORT ON MUNICIPAL COMMITTEE WAZIRABAD ANNUAL PERFORMANCE ASSESSMENT (APA)

PUNJAB CITIES PROGRAM June 12, 2024



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Acronyms and Abbreviations

ADP Annual Development Plan

APA Annual Performance Assessment

CFMS Computerized Financial Management System

CTS Complaint Tracking System
DLI Disbursement Linked Indicators

E&S Environmental and Social

ESSA Environmental and Social Safeguard Assessment

FY Financial Year

GIS Geographic Information System

GRM Grievance Redressal Management

IDAMPs Integrated Development and Asset Management Plans

KPIs Key Performance Indicators
MACs Minimum Access Conditions

MCs Municipal Committee

O&M Operations and Maintenance

OSR Own Source Revenue

PBGs Performance Based Grants
PC-I Planning Commission Form I

PCP Punjab Cities Program
PMs Performance Measures

PMS Performance Management System

PPRA Public Procurement Regulatory Authority

RTI Right to Information TORs Terms of Reference

Preamble

This report has been prepared as part of the "Annual Performance Assessment (2023-2024) of Punjab Cities Program (PCP)". It specifically covers the assessment of MC Wazirabad. The purpose of this report is to present the assessment of MC Wazirabad based on the DLIs and related factors defined by the World Bank. This report is part of a series of reports on the performance of each MCs separately. It should be read in conjunction with the Consolidated Report to understand the background of the assignment, DLIs and the basis of their assessment, and the approach and methodology adopted for the conduct of the assignment.

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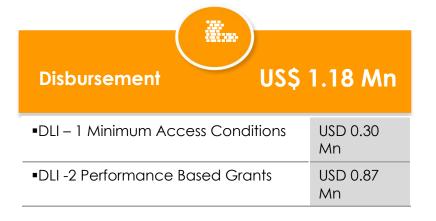
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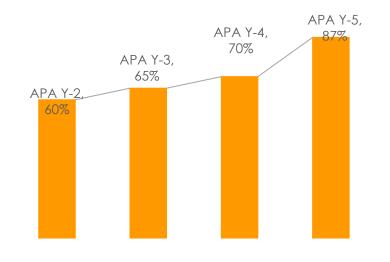
Highlights

Highlights

Investment Planning & Budgeting Human Resource Procurement Financial Management & **Audit Environment & Social** Management Transparency & Accountability Operations Specific Participation Agreement Compliant Non-Compliant

Aggregate PMs Score (Average)	87
Investment Planning & Budgeting (24 points)	20
Own Source Revenue (18 points)	17
Procurement (08 points)	8
Financial Management & Audit (12 points)	12
Environment & Social Management (10 points)	10
Transparency & Accountability (08 points)	8
Urban Infrastructure (20 points)	12





02

Assignment

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The Project

FUNDED BY

World Bank-funded hybrid

of Program for Results (PforR) and Investment Project Financing (IPF) operation

TOTAL COST

USD 200 million

TENURE

5 years (2018 -2023)*

The Project has been extended for 18 months till 2025.

PROGRAM DEVELOPMENT OBJECTIVES

To strengthen the performance of participating Municipal Committees/Corporations (MCs), focusing on urban management and improvement of municipal infrastructure for satisfactory service delivery.

PROGRAM FUNDING

The Performance Based Grants (PBGs) are being provided to the MCs of the 16 selected MCs for investments in municipal infrastructure and services

Window 1

Provided support to provincial government agencies i.e. LG&CDD, PLGB, PMDFC and FD.

Window 2



Brief on MC WAZIRABAD

City Profile

City	Wazirabad
District	Wazirabad
Division	Gujrat
Population 2017	138,433 Notified on 05, Nov 2019
Estimated Population 2024	157,494
Growth Rate	1.86
Household Size	6.6 persons
Major Industrial Activity	Rice Mills, Flour Mills

Performance Mangement System

Water Supply & Sewerage	Solid Waste & Streetlight				
Average hours of water supplied to households (HH) perday	2.13	Solid waste generated per day	89 Ton		
No. of HHs connected with Water Supply	20,344	Solid waste lifted per day	76 Ton		
Percentage of Pop. Served	80%	Percentage of solid waste lifted daily	84%		
Total No. of Tube wells	52	Total No. of	501		
No. of tube wells working	35	Streetlight	581		
Sewerage Total Served Area	26%	% Streetlight working	41%		
Sewerage Unserved Area	74%	No. of Parks	04		

MAP



Major Infrastructure Projects under PCP

Sr. #	Sub Project	Cost (Rs. Million)
1.	Rehabilitation works (Group A)	85.035
2.	Repair Works (Group B)	15.772
3.	Provision of Machinery & Equipment for Improveme Management in Bahawalnagar City	nt of Solid Waste
	Group A Vehicles Chassis	41.428
	Group B Super Structure of the vehicles	64.943
	Group C Three years HR cost for operation of Solid Waste Machinery	27.360
4.	Construction of Haroon Abad Road	224.700
5.	Water Supply Scheme	542.339
6.	Solarization of Water Works and Disposals	20.165

Assessment Areas - DLI 1

DLI 1: Minimum Access Conditions (MACs)

DLI 1 consisted of Minimum Access Conditions (MACs). Compliance with MACs was a pre-condition to access the PBGs. Any failure to meet any MAC resulted in the disqualification of an MC from accessing its PBG for that year. All MCs are accessed against following MACs for access to DLI 1 grants (25% of total PBG envelope).



Assessment Areas - DLI 2

DLI 2: Performance Measures (PMs)

The Performance Measures for DLI 2 build on the foundations laid by MACs, and challenge the MCs to raise their performance to achieve incremental targets. Qualified MCs were able to access PBGs (75% of total PBG envelope) every year, based on scores obtained in the Annual Performance Assessment (APA). PBGs were allocated to the MCs proportionate to their performance scores (weighted with the APA score).



Assessment Criteria – DLI 1

	Area	Minimum Access Conditions	Desired Compliance Status
	1 Jay carbas and Dlavania at 0	1.1 MC has updated infrastructure maps	100%
	1. Investment, Planning & Budgeting	1.2 MC has an approved Annual Development Plan (ADP)	100%
		1.3 MC Annual Budget Estimates, generated from CFMS, approved by Chairman/Council	100%
		1.4 MC has contributed 20% co- financing for PBGs during the FY	100%
	2. Human Resources	2.1 MC has in place/assigned core locally appointed staff, to operate the systems	100%
		3.1 MC has a Procurement Plan for current FY	1007
	3. Procurement	3.2 MC has functional procurement committee as per PPRA rules.	100%
	4. Financial Management & Audit	 4.1 Functionality of the CFMS 4.2 MC cash book is generated using CFMS 4.3 MC has submitted annual financial statements, to auditors for the previous FY 4.4 The MC has no adverse or disclaimed audit opinion for previous FY 	100%
		5.1 MC has designated Environmental and Social Management focal persons	100%
	5. Environment and Social Safeguards	5.2. MC has developed Environment and social management system	100%
		5.3 MC has developed acceptable capacity to prepare, approve and supervise instruments	100%
	6. Accountability and	6.1 MC has an operational Website	100%
(A)	Transparency	6.2 MC has functional Complaint Tracking System	100%
		6.3 MC has functional Performance Management System (PMS)	100%
	7. Signed Program Operation Specific Participation Agreement	7.1 MC Chairman has signed Operation Participation Agreement	100%

Assessment Criteria - DLI 2

	Performance Area	Performance Indicators	Maximum Score
		O&M budgeting and planning done for major infrastructure services	3
⊟ A	1. Investment Planning & Budgeting	Infrastructure Maps used as a planning tool	3
	(24 points)	Expenditure control of fuel and energy	10
		Asset inventory prepared and updated	3
		Three-year rolling IDAMP prepared and updated	5
	2. Own Source Revenues	Revenue Enhancement Plan prepared	3
	(18 points)	Own-source revenue increased	15
	3. Procurement (08 points)	Adherence to PPRA rules	8
	4. Financial Management & Audit (12 points)	Functionality of the CFMS	12
		Annual targets set for incremental application of environmental and social screening on all infrastructure investments	2
	Environment and Social Safeguards (10 points)	Eligible investments screened for potential environmental and social safeguard impacts	3
		Environmental and Social Assessments/ Action Plans prepared and implemented	5
	6. Accountability and Transparency	Information available to citizens on MC's website	4
	(08 points)	CTS transformed into GRMS for MC	2
		MC responds to citizens' requests per Right-to-Information Act	2
	 Achievement of Urban Infrastructure Targets (20 points) 	Urban infrastructure targets achieved	20
Tot	tal Score		100

Limitations & Clarifications

DLI-1

MAC	Means of Verification	Clarification
1.1 MC has an approved Annual Development Plan	Obtain from Chief Officer, a copy of ADP for the current FY, signed by MC Chairman	The PMDFC informed us that the government had yet to form the governing body of the MCs. Therefore, the Chairman position was vacant. Consequently, all correspondence on behalf of the MC was being carried out by the Chief Officer. Due to this, the ADP signed by the Chief Officer should be considered valid.
1.4 MC has contributed 20% co- financing for PBGs during the FY	b) MC has contributed 20% co-financing on eligible investments for PBGs received in the previous FY. Obtain from Municipal Officer (Finance), a copy of annual budget for current FY and <u>audited annual financial statement for previous FY</u> as evidence.	Since the full PBG of Year 4 was received after the close of FY 2022-2023 and accordingly was not reflected in the audited financial statements of year ending June 30, 2023. In such circumstances, receipt of co-financing were verified from Finance Department's order and bank statements of the MCs.

DLI-2

Performance Measure	Means of Verification	Clarification
7.1 Urban infrastructure targets achieved (maximum 20 points)	Obtain from Chief Officer evidence on work plan; technical design documents; investment contracts awarded; supervision contract (where applicable); payment certificates, estimated, contract, and completion costs, and financial reports capturing receipts and expenditure on PBGs.	There were around 69 infrastructure projects completed or in implementation phase across all MCs, as shown in the table below. We verified at least two sub-projects per MC, one competed and one in implementation phase both having the highest value. Projects reviewed under previous APA were not considered for review for this APA. Overall 32 projects were selected from all MCs.

	Bahawal				Hafizab	Jaranw	al					Kot					Grand
Project Category	nagar	Burewala	Daska	Gojra	ad	а	Jhang	Jhelum	Kamalia	Kamok	e Khanewal	Addu	Muredke	Okara	Vehari	Wazirabad	Total
General Bus Stand									1								1
Parks							1		2					2			5
Roads	1		1 3	3	3 1] 4	1	2		1 2		1 2	4	4	1	31
Sewerage	1		2	į	5		3 4	1			1 1						17
SWM Parking Shed	1		1 1	1	1 1		1 1		1		1		1 1	1	1	1	14
Water Supply											1						1
Grand Total	3		2 6	9	7 2	2	5 10) 2	2 4		4 3		2 3	7	į	5 2	69

DLI-2

Performance Measure	Means of Verification	Clarification
7.1 Urban infrastructure targets achieved(maximum 20 points)	Obtain from Chief Officer evidence on work plan; technical design documents; investment contracts awarded; supervision contract (where applicable); payment certificates, estimated, contract, and completion costs, and financial reports capturing receipts and expenditure on PBGs.	For scoring against each performance indicator, projects selected for verification received proportionate scores. Illustration is given below for further clarity.

Illustration

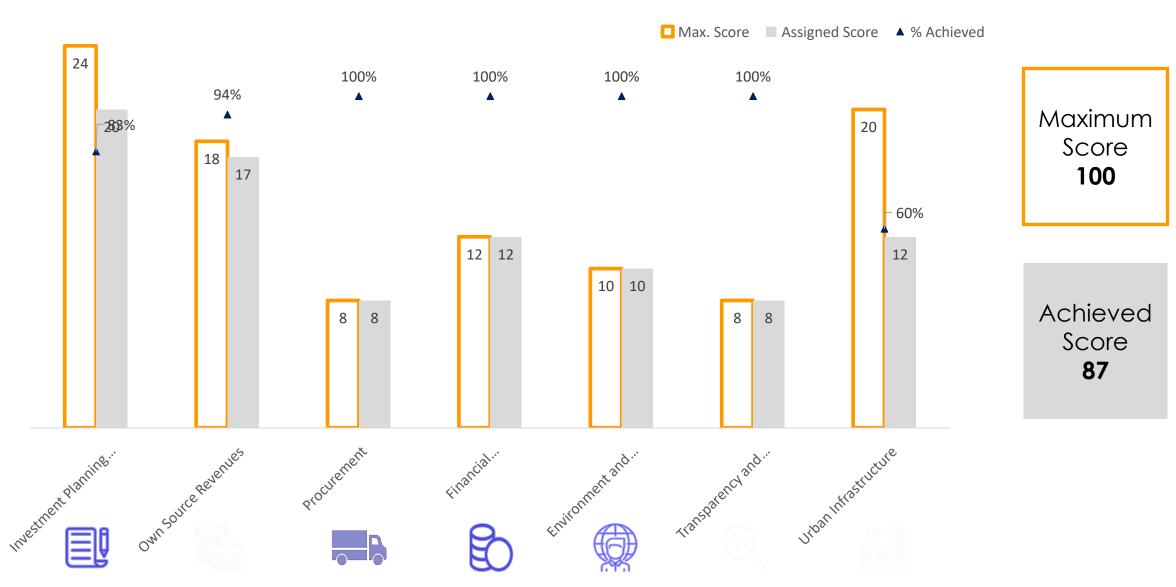
			Max. Points per		Points Scored	
Performance Area	Performance Indicator	Max. Points (A)	Project (A/2)	Project 1	Project 2	Total
7.1 Urban infrastructure targets achieved(maximum	MC is using PBGs for eligible municipal infrastructure and service investments, whereby:					
20 points)	a) Sub-projects are implemented as per Workplan	4	2	2	0	2
	b) Sub-projects are implemented as per technical design	3	1.5	1.5	1.5	3
	c) Infrastructure contracts include gender responsive working conditions for workers	3	1.5	1.5	1.5	3
	d) Adequate construction supervision is undertaken	3	1.5	1.5	1.5	3
	e) All payments are made as per certificates (interim and/or completion)	4	2	2	0	2
	f) Deviations are minimal between estimated, contract, and completion costs (variation under 10%)	3	1.5	1.5	0	1.5
		20	10		Points Scores	14.5
				Points Scored (ro	15	

03

Assessment Outcome

> Assessment Outcome DLI -2 19

Area	Minimum Access Conditions	Compliant	Non- Compliant
	1.1 MC has updated infrastructure maps		
1. Investment, Planning & Budgeting	1.2 MC has an approved Annual Development Plan (ADP)		
	1.3 MC Annual Budget Estimates, generated from CFMS, approved by Chairman/Council (Note-1)		
	1.4 MC has contributed 20% co-financing for PBGs during the FY (Note-1)		
2. Human Resources	2.1 MC has in place/assigned core locally appointed staff, to operate the systems		
3. Procurement	3.1 MC has a Procurement Plan for current FY		
	3.2 MC has functional procurement committee, at each level, as per PPRA rules.		
	4.1 Functionality of the CFMS		
	4.2 MC cash book is generated using CFMS		
4. Financial Management & Audit	4.3 MC has submitted annual financial statements, to the satisfaction of the auditors for the previous FY		
	4.4 The MC has no adverse or disclaimed audit opinion for previous FY		
5. Environment and Social	5.1 MC has designated Environmental and Social Management focal persons		
Safeguards	5.2. MC has developed Environment and social management system		
	5.3 MC has developed acceptable capacity to prepare, approve and supervise instruments		
	6.1 MC has an operational Website		
6. Accountability and Transparency	6.2 MC has functional Complaint Tracking System		
	6.3 MC has functional Performance Management System (PMS)		
7. Signed Program Operation Specific Participation Agreement	7.1 MC Chairman has signed Operation Participation Agreement		



Performance Measure 1: Investment Planning and Budgeting (24 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
Investment Planning & Budgeting (24 points)	O&M budgeting and planning done for	 Obtain from Municipal Officer (Infrastructure) a copy of ADP, and from Municipal Officer (Finance) a copy of annual budget, and confirm adherence to O&M Manuals. Obtain from the Municipal Officer (Finance), evidence that over 80% of allocated O&M budget has been spent through cash book and vouchers for previous FY 	3	2
	Infrastructure Maps used as a planning tool	 Obtain from Municipal Officer (Infrastructure) evidence that PBGs have been spent on priority investments based on infrastructure maps 	3	3
	Expenditure control of fuel and energy	 Obtain from the Municipal Officer (Infrastructure), energy and fuel audit reports and verify completion/ updation for previous FY 	10	10
	Asset inventory prepared and updated	Obtain from the Municipal Officer (Infrastructure) a copy of asset inventory and confirm information is updated up to previous FY	3	2
	Three-year rolling IDAMP prepared and	 Obtain from the Municipal Officer (Planning) evidence of consultations held, and extent of women representation. Obtain from the Chief Officer a copy of the IDAMP and confirm that it conforms to IDAMP guidelines Obtain from the Chief Officer evidence that capital and O&M expenditures during the current FY are based on approved and updated IDAMP. 	5	3
		Total	24	20

Findings

A: O&M Planning & Budgeting

i. O&M manuals were prepared, and an O&M plan was drawn on the basis of the O&M manuals. However, the following deficiencies were observed in the O&M Plan when compared to the Annual Budget Statements:

MC	Findings
Wazirabad	Manpower budget was not bifurcated according to the services in the Annual Budget Statement.

B: Infrastructure maps used as planning tools

i. We reviewed the GIS infrastructure maps of each MC and the priority interventions lists. We found that they were effectively utilized as evidence-based planning tools for identifying priority investments.

C: Expenditure Control of Fuel & Energy

i. Energy and fuel audit reports updated till 2023 were provided and implementation status of the Energy Management Plan checked during the visit of MCs.

D: Asset Inventory Prepared and Updated

i. The asset inventory register as per IDAMP was prepared by each MC. To confirm its completeness, we verified last few transactions of previous financial year on sample basis and found it updated except the book values which requires thorough review.

It is recommended that the consultant (EY) who prepared the IDAMPs should review the estimation basis and verify the book values of all reported assets.

E: Three-year Rolling IDAMP Prepared and Updated

i. The minutes of the consultative sessions were provided for assessment purposes. To evaluate female representation, we checked the session attendance list, which was duly signed by all participants. Additionally, we confirmed women's representation through pictorial evidence of the sessions attached to the minutes. All MCs ensured adequate women representation in the consultative sessions.

E: Three-year Rolling IDAMP Prepared and Updated

- ii. Three years rolling IDAMPs were prepared for all MCs in accordance with the IDAMP guidelines except for the following pertinent issues:
 - a. Coding scheme was available in the IDAMP, however, codes were not assigned to the assets. MCs are currently integrating AMIS and IDAMPs. While the coding has been completed in AMIS, it needs to be reflected in the IDAMPs.
 - b. Book value of assets need thorough review as discussed in the above finding.
- iii. IDAMPs were operationalized during the year, all capital investments were identified on the basis of the IDAMP. Further, O&M expenses pertaining to the assets were also derived from the IDAMPs, however, following differences were identified when compared with the O&M Plans and the Annual Budget Statements:

MC	Findings
Wazirabad	 POL expense was not mentioned in IDAMP for SWM. Annexures were referred in the O&M Plan but not attached with the IDAMP.

Performance Measure 2: Own Source Revenue (18 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
2. Own Source Revenues (18 points)	Revenue Enhancement Plan prepared	 Obtain from Municipal Officer (Finance) a copy of the Revenue Enhancement Plan, and verify that it includes: a) analysis of previous FY 's revenue performance; and b) revenue enhancement strategies for previous FY 	3	0
	Own-source revenues increased	Obtain from Municipal Officer (Finance) the annual financial accounts for the previous two FYs to calculate and confirm percentage increase on OSR collection.	15	15
		Total	18	15

Findings

A: Revenue Enhancement Plan and Analysis

- I. A commitment to maximizing Own Source Revenue (OSR) is evident through the development of a revenue enhancement plan and the analysis of prior year's revenue growth. However, a more detailed breakdown within the proposed revenue enhancement plan would be beneficial. Furthermore, while MCs have prepared an OSR strategy and plan, the process followed warrants review. In the following instances, the OSR enhancement plan was developed before the OSR enhancement strategy was formulated:
 - Wazirabad: Enhancement plan was prepared on 30/09/2022 while strategy was prepared later on 10/12/2022.
- II. The comparison of OSR reported in the audited financial statements of 2022-2023 with 2021-2022 revealed an overall increase of 10%. PMDFC was of the view that revenue from Urban Immovable Property Tax should be included in the analysis since it constitutes revenue of the Local Government, even though the Excise Department handles collection. Consequently, Urban Immovable Property Tax was factored in when determining OSR for the year and scores were assigned accordingly:

Sr. No.	MC Name	2022-2023 (PKR)	2021-2022 (PKR)	Variation (PKR)	Percentage Increase
1	Wazirabad	133,530,762/-	121,443,180/-	12,087,582/-	10%

iii. For additional information, a table showing OSR excluding revenue generated from Urban Immovable Property Tax is provided below. Please note that this information does not impact the scores assigned against this DLI:

Sr. No.	MC Name	2022-2023 (PKR)	2021-2022 (PKR)	Variation (PKR)	Percentage Increase
1	Wazirabad	108,821,983/-	99,409,629/-	9,412,354/-	9 %

Performance Measure 3 – Procurement (8 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
3. Procurement (08 points)	Adherence to PPRA rules	Obtain from the Municipal Officer (Infrastructure) the Procurement Plan, and ensure that it includes all major procurements of previous FY	2	2
	Records pertaining to procurements include the following information: a) Adequate relevant auditable record on		1	1
	procurement process b) Bidding documents drawn up in accordance with PPRA rule 25 and 38	Obtain from Chief Officer, the procurement records of a sample of 3 procurements from previous FY to confirm adherence to PPRA rules	1	1
	c) Procurement Grievance Redressal Committee • formed		1	1
	d) Tender advertised on appropriate medium		1	1
	e) Tenders evaluated per criteria in bidding documents and recommendation to award made accordingly		1	1
	f) Public disclosure of Contract Award		1	1
	Т	Total Total	08	08

Finding

A: Adherence to PPRA Rules

Procurements carried out by the MC were reviewed, we concluded that compliance with the PPRA Rules was ensured.

Performance Measure 4: Financial Management and Audit (12 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
4. Financial Management & Audit	Functionality of the CFMS			
(12 points)	Cash Book		2	2
	Classified Abstract	Obtain from the Municipal Officer (Finance), CFMS generated reports from current FY as confirmation.	1	1
	Contingency Check Register		1	1
	Establishment Check Register		1	1
	Water Consumer Demand & Collection Record		1	1
	Shop Demand & Collection Register		2	2
	Bank Reconciliation		3	3
	Water & Shops Arrears List		1	1
		Total	12	12

Findings

A: Functionality of CFMS

i. The financial reports for the year 2022-2023 were extracted from CFMS to assess functionality. However, it was noted that none of the reports generated by the system include a date and time stamp.

Performance Measure 5- Environmental and Social Safeguards (10 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
5. Environment and Social Management (10 points)	Annual targets set for incremental application of environmental and social screening on all infrastructure investments	Obtain from Municipal Officer (Planning), evidence of meeting annual targets for: a) environmental and social screening (including gender considerations) of rehabilitation and repair of existing assets; and b) annual targets for environmental and social screening, assessment, and mitigation of new capital investments from Year-2 onwards.	2	2
	Eligible investments screened for potential environmental and social safeguard impacts	Obtain from Municipal Officer (Infrastructure) and Municipal Officer (Planning), evidence that capital investments have been screened per ESSA requirements	3	3
	Environmental and Social Assessments/ Action Plans prepared and implemented	Obtain from Municipal Officer (Infrastructure) and Municipal Officer (Planning), evidence that E&S management plans for all capital investments in the previous FY (2021-2022) were prepared and implemented per ESSA	5	5
	Т	otal	10	10

Findings

A: Environmental & Social Safeguards

- i. Annual targets set for incremental application of environmental and social screening including gender consideration were achieved for all capital investments i.e. rehabilitation/ repair of existing assets as well as for new capital investments projects and scores were assigned accordingly. Comprehensive gender action plans were available at the MCs to address gender issues in infrastructure projects. These plans considered the specific needs of workers, including men, women, and girls, and aimed to ensure equal opportunities for all. The examination of relevant documents indicated that both men and women were given representation and work opportunities within the projects.
- ii. Furthermore, detailed environmental and social screening was conducted for all projects, and records of these screenings were maintained as environmental profiling. This screening process helped assess the potential environmental and social impacts of the projects and identify necessary mitigation measures.
- iii. Based on the screening results, the projects were categorized according to the guidelines of the Environmental and Social Safeguard Assessment (ESSA). This categorization enabled the MCs to appropriately address the environmental and social aspects of each project, ensuring compliance with relevant standards and regulations.
- iv. In line with the requirements of the ESSA and Environmental and Social Management Framework (ESMF), E&S instruments and plans were prepared by all MCs. These instruments and plans provided guidelines and strategies for managing and mitigating environmental and social risks associated with the projects.

Performance Measure 6: Accountability & Transparency (8 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
6. Transparency and Accountability (08 points)		Verify from MC website that information is available for annual budgets, sub-projects (investments), and expenditures in relation to ADP budget categories. Verify from MC website that relevant information is available for CTS and PMS. Obtain evidence from Chief Officer of number of procurement complaints raised and addressed relevant to their mandate for previous FY (2021-2022), and verify from MC Website	4	4
	CTS transformed into Grievance • Redress Management (GRM) system for MC	Obtain from Chief Officer evidence of implementation of system upgrade, including capability of CTS to acknowledge complaint receipt and report complaint resolution to complainant.	2	2
	MC responds to citizens' requests per • Right-to-Information Act	Obtain from Chief Officer evidence that MC has responded to requests for access to information for previous FY	2	2
	Т	otal	08	08

Findings

A: Transparency & Accountability

i. Evaluating this performance measure involved assessing publicly available information on the respective MC's websites, including CTS and PMS data. All required reports were accessible for citizen review. Furthermore, transparency in the grievance redressal process was ensured as relevant committees were notified, and minutes of their meetings were uploaded to the websites. Additionally, the RTI mechanism was implemented across all MCs, with a dedicated register maintained for citizen requests.

Performance Measure 7: Urban Infrastructure (20 points)

Performance Area	Performance Indicators	Means of Verification	Maximum Score	Assigned Score
7. Urban Infrastructure (20 points)	a) Sub-projects are implemented as per Work plan	Obtain from Chief Officer evidence on work plan; technical design documents; investment contracts awarded; supervision contract (where applicable); payment certificates, estimated, contract, and completion costs, and financial reports capturing receipts and expenditure on PBGs	4	0
	b) Sub-projects are implemented per Technical Sanction		3	2
	c) Infrastructure contracts include gender responsive working conditions for workers		3	3
	d) Adequate construction supervision is undertaken		3	3
	e) All payments are made as per certificates (interim and/or completion)		4	4
	f) Deviations are minimal between estimated, contract, and completion costs (variation under 10%)		3	0
		Γotal	20	12

Findings

A: Urban Infrastructure

- i. Infrastructure projects were undertaken by all MCs. As discussed with the World Bank, for review, we selected one completed project and one project currently under implementation, with each project chosen from the highest value category. Each MC received a proportionate score based on their achievement of the DLIs in the two reviewed projects.
- ii. Following projects were facing some delays as per the updated workplan, but the work being performed was in accordance with the technical design of the project:

MCs	Projects	Delay time
Wazirabad	SWM Parking Shed	40 days
Wazirabad	Improvement and rehabilitation of 04 roads & 02 Chowks	104 days

iii. During the project review process, it was observed that overall the projects were implemented as per the approved design however following quality-related issues were identified:

MCs	Projects	Issue
Wazirabad	Improvement & Rehabilitation of 4 Road and 2 Chowks Project	Nuts and bolts of the electrical poles were not properly treated during the electrical work

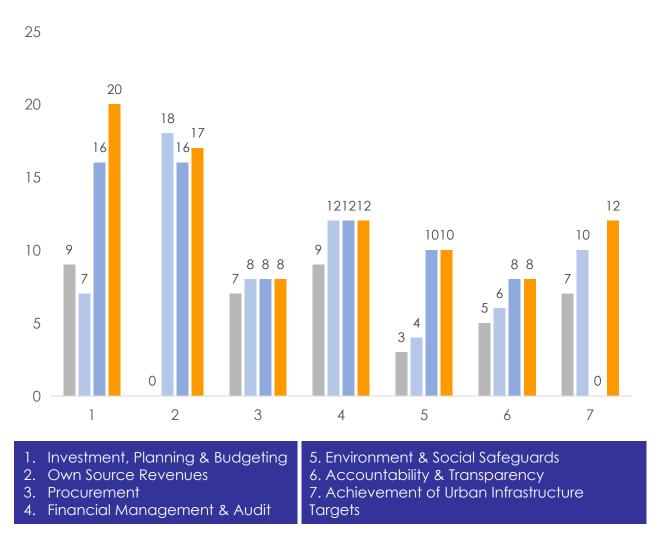
- iv. The gender responsiveness clause was included in all executed infrastructure contracts, as a part of standard form of contract. For supervision of projects during the execution phase, independent external consultants were engaged who performed their work adequately.
- v. Supervision was performed by an independent consultant and updated reports were made available for our review.
- vi. The payments where made were in accordance with the IPCs submitted.
- vii. Cost deviations were linked to the project completion cost, as compared to the estimated and contract costs. However, in some instances, physical work on the project was complete, yet the Final Payment Certificate remained pending. Consequently, we were unable to assign a score against this DLI in absence of the completion cost.

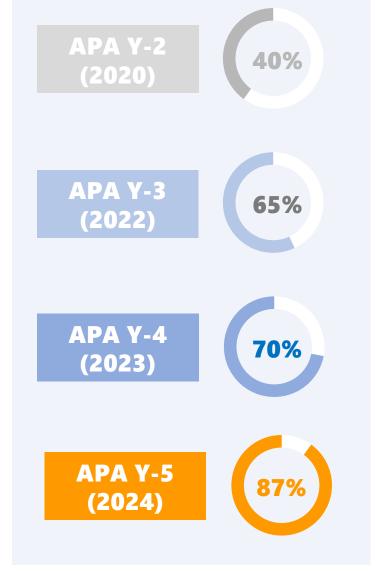
04

Comparative Analysis

Comparison with Past Assessment (DLI Basis) 33

Comparison with Past Assessment





05

Conclusion

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Combined Scoring

Doubourous Average		Scores			
Performance Area out	Performance Indicators	Maximum	Achieved (Avg.)	Achieved (16 MCs)	
Investment Planning & Budgeting (24 points for each MC)	O&M budgeting and planning done for major infrastructure services	3	2	39	
	Infrastructure Maps used as a planning tool	3	3	48	
	Expenditure control of fuel and energy	10	10	160	
	Asset inventory prepared and updated	3	2	32	
	Three-year rolling IDAMP prepared and updated	5	3	48	
2. Own Source Revenue	Revenue Enhancement Plan prepared	3	3	46	
(18 points for each MC)	Own-source revenues increased	15	15	235	
3. Procurement (08 points for each MC)	Adherence to PPRA rules	8	7	123	
4. Financial Management & Audit (12 points for each MC)	Functionality of the CFMS	12	12	192	
5. Environment and Social Management (10 points for each MC)	Annual targets set for incremental application of environmental and social screening on all infrastructure investments	2	2	32	
	Eligible investments screened for potential environmental and social safeguard impacts	3	3	48	
	Environmental and Social Assessments/ Action Plans prepared and implemented	5	5	80	
6. Transparency and Accountability (08 points for each MC)	Information available to citizens on MC's website	4	4	64	
	CTS transformed into Grievance Redress Management system for MC	2	2	32	
	MC responds to citizens' requests as per Right-to-Information Act	2	2	32	
7. Urban Infrastructure (20 points for each MC)	Urban infrastructure targets achieved	20	15	236	
Total Score		100	90	1,447	
				Out of 1600	

Grants Allocation Basis

The targeted compliance system identifying the minimum target set for each year is defined in the TORs and shown in the table below. For this APA, targets set for year 5 were considered.

DLIs	Y-1	Y-2	Y-3	Y-4	Y-5
DLI-1	100%	100%	100%	100%	100%
DLI-2	-	40 points out of 100	50 points out of 100	60 points out of 100	70 points out of 100

Total Disbursement Calculation for Year-5

DLI – 1 Grants

Amount to be disbursed (USD) = Disbursement Amount of $Y - 5 \times 16$

DLI - 2 PBGs



Amount to be disbursed (USD) = $[Sum of Performance Scores of all MCs in Year 5 \times Target Disbursement Amount of Y - 5]/ [70 x 16]$

Disbursement Allocation Basis for Each MC

DLI – 1 Grants

Amount to be disbursed (USD) = [(PFC Award Share for the eligible MC) X (Total Annual Disbursement from IDA against DLI 1 i.e. US\$ 5 Mn)] / [Sum of PFC Award Shares of all eligible MCs].

DLI - 2 PBGs

Amount to be disbursed (USD)

[(PFC Share for the eligible MC) X (Eligible MC's Performance Score against PMs in the APA)X (Total Annual Disbursement from IDA against DLI 2 i.e. 15 Mn)] / [(Sum of PFC Shares of all eligible MCs) X (Sum of the Performance Scores against PMs of all eligible MCs]

Disbursement - Calculation

MCs	% of total PFC Award (basic formula to MC)	DLI 1 Allocation	DLI 2 Allocation as per PFC Share	Performance scores	Performance weights (with basic formula)	Relative Performance shares	DLI-2 Allocation based on performance	Total Allocation of DLI-1 and DLI 1-2
Bahawalnagar	0.61%	0.34	1.02	94	96	7.10%	1.07	1.41
Burewala	0.86%	0.48	1.44	88	127	9.37%	1.41	1.89
Daska	0.69%	0.39	1.16	86	100	7.35%	1.10	1.49
Gojra	0.41%	0.23	0.69	91	63	4.62%	0.69	0.92
Hafizabad	0.39%	0.22	0.66	92	60	4.44%	0.67	0.89
Jaranwala	0.63%	0.35	1.06	88	93	6.87%	1.03	1.38
Jhang	0.87%	0.49	1.46	91	133	9.81%	1.47	1.96
Jhelum	0.26%	0.15	0.44	88	38	2.83%	0.43	0.57
Kamalia	0.39%	0.22	0.66	91	60	4.40%	0.66	0.88
Kamoke	0.56%	0.31	0.94	93	87	6.45%	0.97	1.28
Khanewal	0.59%	0.33	0.99	94	93	6.87%	1.03	1.36
Kot Addu	0.34%	0.19	0.57	89	51	3.75%	0.56	0.75
Muridke	0.49%	0.27	0.82	93	77	5.64%	0.85	1.12
Okara	0.72%	0.40	1.21	92	111	8.20%	1.23	1.63
Vehari	0.58%	0.32	0.97	90	88	6.47%	0.97	1.29
Wazirabad	0.54%	0.30	0.91	87	79	5.82%	0.87	1.18
Average Score	8.93%	5	15	1,447	1,356	100.00%	15	20

Annexure

A – Documents Required

Annexure A

Performance Areas	Documents Examination		
1.1 investment Planning and Budgeting	 Infrastructure Maps Signed copy of ADP for the current FY Approved Annual Budget Estimates generated using the CFMS Annual budget for current FY Audited annual financial statement for previous FY Approved PBG for each MC for year 2022-2023 Co-financing orders of Finance Department of current FY Bank statements to trace receipt of funds against the co-financed amount. 		
1.2 Human Resources	Staff Lists & notifications for core locally appointed positions for managing core Program-supported systems, as prescribed by POM.		
1.3 Procurement	 Approved Annual Procurement Plan for the current FY Notification letters for procurement committee formulation Bid evaluation report/ decisions which procurement committee has approved 		
1.4 Financial Management and Audit	 CFMS reports Cashbook generated from CFMS updated up to April 30, 2024 Manual cashbook maintained by MCs updated up to April 30, 2024 Letter of MC supported by CFMS generated Financial Statements that were transmitted to auditors for audit Audit reports of FY 2022-2023 		
1.5 Environment and Social Safeguards	 Notification letter of Environment & Social management focal Persons Environment and Social Management Framework Pictures of training provided, training manuals along with attendance sheets 		
1.6 Accountability And Transparency	 Website URLs Summary of complaints received and responded PMS reports 		
1.7 Operation Specific	A signed copy of Operation Participation Agreement.		

Annexure A

Performance Areas	Documents Examination		
2.1 Investment Planning and Budgeting (maximum 24 points)	 O&M Manual O&M Plan ADP Approved Budget Expenditure Statement of previous FY O&M Budgetary Comparison of previous FY Expenditure detail and selected vouchers for previous year Updated Infrastructure related GIS maps PBGs utilization project wise data Sectoral reports as evidence of utilization of maps for selection of eligible investments Approved priority list of infrastructure investments Energy and Fuel Audit Reports Energy and fuel utilization/cost saving report (monthly/annually) Updated asset inventory registers Purchase invoices of assets added during the last FY Evidence of stakeholders consultative session and list of participants Integrated Development and Assets Management Plan (IDAMP) IDAMP guidelines Evidence of Capital and O&M Expenditure as per approved IDAMP 		
2.2. Own Source Revenues (maximum 18 points)	 OSR Enhancement Plan showing revenue performance analysis and OSR Strategy for previous FY Signed Annual Financial statements of previous two FYs with breakup of OSR Working of increase in OSR 		

Performance Areas	Documents Examination		
2.3. Procurement (Maximum 08 points)	 Procurement Plan of previous FY List of procurements of last FY Complete procurement record of selected sample Bid Documents Notification of GRM committee Evidence of advertisements (newspaper cuttings, PPRA website, MC own website) Bid evaluation report of selected sample Evidence of notification of award correspondence with bidders and uploading on PPRA's and MC's website Record of grievances raised during the previous FY and related documentation 		
2.4. Financial Management and Audit (maximum 12 points)	 Internal and external audit reports CFMS generated reports, as mentioned in the PM, of previous FY Cash Book Classified Abstract Contingency Check Register Establishment Check Register Water Consumer Demand & Collection Record Shop Demand & Collection Register Bank Reconciliation supported by Bank Statements Water & Shops Arrears List 		
2.5.Environment and Social Safeguards (maximum 10 points)	 Screening check list for projects Social & Environmental screening check list has defined the E&S categories as per ESSA and ESMF E&S instruments as per the defined categories Documentation of IEE/EIA Environmental approvals from EPA 		

Annexure

B – Benchmarking & Clarifications

Minimum Access Condition	Verification Basis	Reference Financial Year/Period
1.1 MC has updated infrastructure maps	 Infrastructure Maps updated up to end of previous FY 	Updated up to April 30, 2024
1.2 MC has an approved Annual Development Plan (ADP)	 ADP for the current FY 	• 2023-2024
1.3 MC Annual Budget Estimates, generated from the CFMS, have been approved by Chairman/Council	Annual Budget Estimates generated using the CFMS	• 2023-2024
1.4 MC has contributed 20% co- financing for PBGs during the FY	 Copy of annual budget for current FY Audited annual financial statement for previous FY 	Budget of 2023-2024Audited Financial Statements of 2022-2023
2.1 MC has in place/assigned core locally appointed staff, to operate the systems	Staff list	 Staff list updated up to April 3 2024
3.1 MC has a Procurement Plan for current FY	 Annual Procurement Plan for the current FY 	• 2023-2024
3.2 MC has functional procurement committee for relevant level of procurement in place (per PPRA rules)	 Evidence (notifications and signed decisions) of Procurement Committee 	• 2023-2024 up to April 30, 2024
4.1 MC has functional Computerized Financial Management System (CFMS)	CFMS Reports	Updated up to April 30, 2024
4.2 MC cash book is generated using CFMS	 Cash Book has been generated from CFMS, and is up to date 	Updated up to April 30, 2024
4.3 MC has submitted annual financial statements, to the satisfaction of auditors for the previous FY	 CFMS- based annual financial statements given to auditors for audit of previous FY 	• 2022-2023
4.4 The MC has no adverse or disclaimed audit opinion for previous FY	Audit reports for previous FY	• 2022-2023
5.1 MC has designated Environmental and Social Management focal persons	Requisite staff has been designated	 Staff list updated up to April 3 2024
5.2. MC has developed an environment and social management system with gender considerations, including procedures for preparation, approval, and supervision of investments.	MC's Environment and Social Management Framework	 Approved ESMF updated up April 30, 2024
5.3 MC has developed acceptable capacity to prepare, approve and supervise management instruments	Training module fully explained in a workshop	Training record of 2023-2024

Minimum Access Condition	Verification Basis	Reference Financial Year/Period
6.1 MC has an operational Website	Website is operational	 Operational as of current date
6.2 MC has functional Complaint Tracking System	Summary reports of complaints received and resolved	 CTS reports updated up to April 30, 2024
6.3 MC has functional Performance Management System (PMS)	PMS is operational	 PMS reports updated up to April 30, 2024
7.1 MC Chairman has signed Operation Participation Agreement	Signed Operation Participation Agreement	 As of date of signing

Performance Measure	Performance Indicator	Verification Basis	Reference Financial Year/Period
1.10&M budgeting and planning done for major infrastructure services(maximum 3 points)	MC has developed O&M plans based on O&M Manuals, and allocated requisite budget allocations for Water Supply, Sewerage, and Solid Waste Management for the current FY: 1 point	ADPAnnual budgetO&M Manuals	 ADP, 2023-2024 Annual Budget, 2023-2024 O&M Manual updated up to April 30, 2024
	MC has spent 80% of the budgeted O&M expenditures for infrastructure and services in the previous FY: 2 points	O&M budgetCash bookVouchers for pervious FY	O&M Budget, 2022-2023Cash Book, 2022-2023Vouchers, 2022-2023
1.2Infrastructure maps used as a planning tool (maximum 3 points)	Infrastructure Maps have informed the selection of eligible priority investments: 3 points	Infrastructure MapsPriority ListPC-1 of PCP Projects	 Maps, updated up to April 30, 2024 Priority List, 2023-2024 PC-1 of PCP Projects, 2023-2024
1.3 Expenditure control of fuel and energy (maximum 10 points)	Energy and fuel audit of electric/mechanical assets completed/updated: 10points	 Energy and fuel audit reports and verify completion/ updated for previous FY. 	Energy Audit Report of year 2022-2023
1.4 Asset inventory prepared and updated (maximum 3 points)	Asset inventory prepared/updated indicating: a) age; b) condition; and c) book value of assets: 3 points	 Copy of asset inventory and confirm information is updated up to previous FY. 	Asset inventory, 2022-2023
1.5Three-year rolling IDAMP prepared and updated (maximum 5 points)	Consultations have been held with all stakeholder groups, ensuring adequate representation of women: 2 Points	 Evidence of consultations held, and extent of women representation. 	 Consultations held in 2023- 2024
	Three years, rolling IDAMPs prepared/updated per approved IDAMP guidelines6: 1 point	 Copy of the IDAMP and confirm that it conforms to IDAMP guidelines 	 IDAMP and IDMP guidelines as updated up to April 30, 2024
	IDAMPs operationalized and are a basis of all capital and O&M expenditures: 2 points	 Capital and O&M expenditures during the current FY are based on approved and updated IDAMP. 	 Capital Expense Ledger up to April 30, 2024 O&M Expense Ledger up to April 30, 2024

Performance Measure	Performance Indicator	Verification Basis	Reference Financial Year/Period
2.1 Revenue Enhancement Plan prepared (maximum 3 points)	 MC OSR enhancement plan has been prepared and includes: Analysis of previous year's revenue performance with detailed analyses of potential of each main source of revenue:2 points Strategies for revenue enhancement:1 point 	Revenue Enhancement Plan, and verify that it includes: a) analysis of previous FY's revenue performance; and b) revenue enhancement strategies for previous FY.	 Revenue Enhancement plan for year 2023-2024 comprising of a) Revenue analysis of FY 2023 with FY 2022 b) Revenue enhancement strategies of 2023
2.2 Own Source Revenues increased (maximum 15 points)	 MC has achieved a nominal percentage increase in total municipal own source revenues in previous FY: If increase 3-5 percent: score 5 points; If increase 6-8 percent: score 10 points; If increase 9 or above percent: score 15 points 	Annual financial accounts for the previous two FYs to calculate and confirm percentage increase on OSR collection.	 Annual Financial Statements of FY 2023 and FY 2022
3.1 Adherence to PPRA rules (maximum 08 points)	 MC has prepared Procurement Plan for previous FY: 2 points Records pertaining to procurements include the following information: a) Adequate relevant auditable records on procurement process: 1 point; 	Procurement Plan, and ensure that it includes all major procurements of previous FY. Procurement records of a sample of 3 procurements from previous FY to confirm adherence to PPRA rules.	 Procurement Plan of year 2022-2023 Procurement record of year 2022-2023
4.1 Functionality of the CFMS (maximum 12 points)	 CFMS generated reports for previous FY include the following (if reports NOT generated 0 points): Cash Book: 2 points Classified Abstract: 1 point Contingency Check Register: 1 point Establishment Check Register: 1 Point Water Consumer Demand & Collection Record:1 point Shop Demand & Collection Register: 2 points 	CFMS generated reports from previous FY as confirmation.	CFMS reports updated up to April 30, 2024
	Bank Reconciliation: 3 pointsWater & Shops Arrears List: 1 point		46

Performance Measure	Performance Indicator	Verification Basis	Reference Financial Year/Period
5.1Annual targets set for incremental application of environmental and social screening including gender considerations, assessment, and mitigation processes on all infrastructure investments (maximum 2 points)	 MC has undertaken incremental application of environment and social screening (including gender considerations), assessment, and mitigation processes for: rehabilitation, repairs, and O&M of assets: 1 point implementation of the new infrastructure subprojects (year 2 onwards): 1 point 	Evidence of meeting annual targets for: a) environmental and social screening (including gender considerations) of rehabilitation and repair of existing assets; and b) annual targets for environmental and social screening, assessment, and mitigation of new capital investments from Year-2 onwards.	Environmental & Social Screening Reports of Year 2023-2024
5.2 Eligible investments screened for potential environmental and social safeguard impacts (maximum 3 points)	All capital investments in the previous FY are screened for potential environment and social impacts per ESSA7:3 points	Evidence that capital investments have been screened as per ESSA requirements.	 ESSA as updated up to April 30, 2024
5.3 Environmental and Social Assessments, Resettlement Action Plans and other management plans for social and environmental impacts prepared and implemented (maximum 5 points)	E&S management plans for all capital investments in the previous FY were prepared and implemented per ESSA:5 points	Evidence that E&S management plans for all capital investments in the previous FY were prepared and implemented as per ESSA.	• ESMP for year 2023-2024
6.1 Information available to citizens on MC's website (maximum 4 points)	MC has published the following information on its website: Summary of annual budgets, approved sub- projects, expenditures (per Punjab Local Government Act 2013 Section 107 (10)):1 point	Annual budgetsSub-projects (investments)Expenditures	 Annual budgets, 2023-2024 Sub-projects, all PCP projects updated up to April 30, 2024 (investments) Expenditures, 2022-2023
	MC has disseminated and updated on its website, information from CTS and PMS (quarterly updates): 2 Points	 Relevant information is available for CTS and PMS. 	 CTS and PMS information updated up to last quarter i.e. March 31, 2024
	MC has disseminated results of procurement Grievances Redress Mechanism decisions in Municipal Committee: <i>1point</i>	 Number of procurement complaints raised and addressed 	 Procurement complaints and redressal record of FY 2023- 2024

Performance Measure	Performance Indicator	Verification Basis	Reference Financial Year/Period
6.2 CTS transformed into Grievance Redressal Management system for MC (maximum 2 points)	MC has undertaken and operationalized system upgrades including feedback to complainants through SMS: 2 points	 Evidence of implementation of system upgrade, including capability of CTS to acknowledge complaint receipt and report complaint resolution to complainant. 	Functionality test in the month of May 2024 to check real time updates
6.3 MC responds to citizens' requests per Right-to-Information Act (maximum 2 points)	MC has put in place a system to respond to citizen requests for access to information: 2 points	 Evidence that MC has responded to requests for access to information for previous FY. 	 RTI register as updated till April 30, 2024
7.1 Urban infrastructure targets achieved(maximum 20 points)	MC is using PBGs for eligible municipal infrastructure and service investments	 Obtain from Chief Officer evidence on work plan; technical design documents; investment contracts awarded; supervision contract (where applicable); payment certificates, estimated, contract, and completion costs, and financial reports capturing receipts and expenditure on PBGs 	Record of PCP infrastructure projects